

B.1

Technical Pre-Bid Queries

Tender No TPSODL/OT/202627/2500001267

Package Name Rate Contract for deployment/hiring of 17 nos of safety officers and 1 no safety leader at PAN TPSODL.

Bidder :

Note :

Sr. No.	Detailed Reference to TPSODL Technical Document. Please specify Document No/ Clause No/ Page No	Description as per Bid Document	Remarks - Query / Clarification	TPSODL Response
1	2	3	4	5
1	Clause 4.6 of RFP (Page No. 12) - Reverse Auction	TPSODL reserves the right to conduct the RA for the products/ services being asked for in the tender. The terms and conditions for such RA events shall be as per the Acceptance form attached as Annexure - VI of the RFP document.	We kindly request TPSODL to clarify whether a Reverse Auction will be mandatorily conducted as part of the bidding process, or whether the same will be applicable at TPSODL's discretion, as per the applicable procurement process.	RA shall not be conducted
2	Vendor Scope - point no. 10	TPSODL will facilitate the Train-the-Trainer (TtT) program by providing the required venue and related training facilities. However, all expenses associated with the program shall be borne by the BA.	Please confirm the tentative amount for TtT program	Not applicable to this tender
3	Clause 7.5 of RFP (page no. 14) - Payment Terms	100% invoice value shall be released within 45 days from the date of submission of error free invoice certified by TPSODL EIC.	We kindly request TPSODL to consider a payment timeline of 30 days from the date of submission of a complete and error-free invoice . A defined payment timeline would help ensure smooth project operations and facilitate timely payment of resources and other project-related commitments.	Payment shall be released within 30 days instead of 45 days.
4	Scope of Work - <u>Uniform Requirement</u>	-	We kindly request TPSODL to clarify whether the BA will be required to provide any specific winter uniform or winter protective clothing to the deployed engineers. This clarification will enable us to appropriately consider the associated costs while preparing our financial bid.	This is not a winter uniform, this is a normal uniform which the professionals are wearing during their normal duty.
5	Vendor Scope - point no. 16	The BA shall organize at least two team meeting during the contract period for all Safety Professionals. All arrangements with lodging and boarding expenses for these meetings shall be borne by the BA.	Kindly confirm the exact scope of the meetings that will be conducted or any value limitations are there for this meeting during contract period.	The meetings shall be organized for review of safety performance, coordination, knowledge sharing and engagement of deployed Safety Professionals. The costs related to the deployed professionals, including lodging, boarding and travel, shall be borne by the BA. Any expenses related to TPSODL employees attending the meetings shall not be borne by the bidder.
6	Scope of Work - <u>Qualifications & Deployment</u>	For each officer, maximum 2 times locational transfer shall be provisioned by BA during the RC period. All such transfer expenses towards travel and household shifting of maximum one pickup truck load shall be borne by the BA.	We understand that the expenses referred to under this clause may not ordinarily be incurred by the BA/Engineer as part of the assigned scope. In case such expenses are required to be incurred during the course of the assignment, we request that the same may either be excluded from the BA's scope or reimbursed separately by TPSODL on an actual basis.	1. All the professionals relocation cost should be borne by BA and there is no provision of reimbursement of these expenses separately. 2. There is no provisions of relaxation.
7	Scope of Work - Mobility Requirement	Each professional shall be entitled to annual bonus/ Ex-Gracia, payable once a year. The minimum amount of Ex-Gracia must not be less than 25% of monthly take-home salary. The professional leaving the assignment shall be paid on pro-rata basis. 2 % of final invoice amount + 1 % for every additional day from the monthly bill	•Mandatory Ex-Gracia: Please confirm whether the annual Ex-Gracia payment is mandatory. •25% Calculation: Please confirm whether the minimum 25% Ex-Gracia is calculated on the professional's monthly take-home salary. •Payment Timeline: Please clarify when the Ex-Gracia will be paid – at the end of the financial year, after completion of 12 months, or at another specified time. •Less Than One Year: Please confirm whether professionals who have worked for less than one year are eligible for Ex-Gracia.	1. Yes, annual Ex-Gracia payment is mandatory 2. Yes, minimum 25% Ex-Gracia is calculated on the professional's monthly take-home salary. 3. There is no particular timeline, but the BA must pay all the employee under their organization during the order tenure. 4. Yes, if the professional worked for less than one year is eligible for Ex-Gracia.
8	Leave policy & penalties - Early Exit Penalty	If the professional exits the site before completing the notice period, a penalty of INR 500 per day will be levied for the remaining notice period days. The penalty is in addition to the regular daily payment.	We understand the intent of the clause; however, there may be instances where an Engineer is required to leave the site due to unforeseen circumstances, such as sudden medical exigencies, unauthorized absence/absconding, or other situations beyond the reasonable control of the BA. In such cases, where the BA has taken reasonable measures to ensure continuity of manpower, we kindly request TPSODL to consider providing an exemption from the applicable penalty.	1. Penalty to be applicable even if the early exit is due to reasons beyond the bidder's control. 2. There is no provisions are available. If replacement is arranged within notice period, relaxation may be considered.

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9	Leave policy & penalties - Replacement Requirement	A suitable replacement must be arranged within 07 days of the professional's absence	We kindly request that a minimum mobilization timeline of 15 days may be considered for deployment of the selected candidate, as candidates may be required to serve a notice period with their existing employer. In certain cases, the notice period may extend beyond one month, which may impact the immediate availability of suitable resources. Accordingly, we request TPSODL to consider a minimum timeline of 15 days for mobilization, subject to the candidate's availability and notice period requirements.	No exception allowed. Bidder should replace the professional within 7days only.
10	Training Team & Deployment Cost Clarification	Any new deployment shall be subjected a training of two weeks at Berhampur on the cost of BA.	Please clarify whether the TPSODL training team cost, including travel, accommodation, food, and other related arrangements, is to be included in the bidder's cost, or whether the bidder is required to consider only the Safety Officer and Team Leader costs for the two-week training at Berhampur.	1. Training venue, Trainer cost will be borne by TPSODL 2. Other cost (Travel, Accomodation of the new employer, Lodging & Boarding will be borne by the bidder
11	General		Last date and time of receipt of bids - 04th Sept 2026 upto 22:00 hours We would like to kindly request TPSODL an extension of one week to prepare & submit the competitive proposal.	As per tender deadlines