

B.1

Technical Pre-Bid Queries

Tender No TPSODL/OT/202627/2500001266

Package Name Rate Contract for deployment/hiring of 16 nos of Safety trainers for training center facilitation work at

Bidder :

Note :

Sr. No.	Detailed Reference to TPSODL Technical Document. Please specify Document No / Clause No / Page No	Description as per Bid Document	Remarks - Query / Clarification	TPSODL Response
1	2	3	4	5
1	Clause 4.6 of RFP (Page No. 12) – Reverse Auction	TPSODL reserves the right to conduct the RA for the products/ services being asked for in the tender. The terms and conditions for such RA events shall be as per the Acceptance form attached as Annexure – VI of the RFP document.	We kindly request TPSODL to clarify whether a Reverse Auction will be mandatorily conducted as part of the bidding process, or whether the same will be applicable at TPSODL's discretion, as per the applicable procurement process.	As per tender, RA shall not conducted
2	Vendor Scope – point no. 10	TPSODL will facilitate the Train-the-Trainer (TtT) program by providing the required venue and related training facilities. However, all expenses associated with the program shall be borne by the BA.	Please confirm the tentative amount for TtT program	Tentative training cost for 1 batch (20 Participants) is ₹ 425000/- which may change during the program
3	Vendor Scope – point no. 10	For each officer, maximum 2 times locational transfer shall be provisioned by BA during the RC period. All such transfer expenses towards travel and household shifting of maximum one pickup truck load shall be borne by the BA.	We understand that the expenses referred to under this clause may not ordinarily be incurred by the BA/Engineer as part of the assigned scope. In case such expenses are required to be incurred during the course of the assignment, we request that the same may either be excluded from the BA's scope or reimbursed separately by TPSODL on an actual basis. For reference, no such expenses are envisaged under the corresponding arrangement for TPCODL. Accordingly, we kindly request TPSODL to review the applicability of this clause and consider its deletion or suitable modification.	1. All the professionals relocation cost should be borne by BA and there is no provision of reimbursement of these expenses separately. 2. There is no provisions of relaxation.
4	Vendor Scope – point no. 15	Each professional shall be entitled to annual bonus/ Ex-Gracia, payable once a year. The minimum amount of Ex-Gracia must not be less than 25% of monthly take-home salary. The professional leaving the assignment shall be paid on pro-rata basis.	Mandatory Ex-Gracia: Please confirm whether the annual Ex-Gracia payment is mandatory. 25% Calculation: Please confirm whether the minimum 25% Ex-Gracia is calculated on the professional's monthly take-home salary. Payment Timeline: Please clarify when the Ex-Gracia will be paid – at the end of the financial year, after completion of 12 months, or at another specified time. Less Than One Year: Please confirm whether professionals who have worked for less than one year are eligible for Ex-Gracia.	1. Yes, annual Ex-Gracia payment is mandatory 2. Yes, minimum 25% Ex-Gracia is calculated on the professional's monthly take-home salary. 3. There is no particular timeline, but the BA must pay all the employee under their organization during the order tenure. 4. Yes, if the professional worked for less than one year is eligible for Ex-Gracia.

Sr. No.	Detailed Reference to TPSODL Technical Document. Please specify Document No / Clause No / Page No	Description as per Bid Document	Remarks - Query / Clarification	TPSODL Response
5	Vendor Scope – point no. 16	The BA shall organize at least two team meeting during the contract period for all Safety Professionals. All arrangements with lodging and boarding expenses for these meetings shall be borne by the BA.	Kindly confirm the exact scope of the meetings that will be conducted or any value limitations are there for this meeting during contract period.	The meetings shall be organized for review of safety performance, coordination, knowledge sharing and engagement of deployed Safety Professionals. The costs related to the deployed professionals, including lodging, boarding and travel, shall be borne by the BA. Any expenses related to TPSODL employees attending the meetings shall not be borne by the bidder.
6	Leave policy & penalties – Early Exit Penalty	If the professional exits the site before completing the notice period, a penalty of INR 500 per day will be levied for the remaining notice period days. The penalty is in addition to the regular daily payment.	We understand the intent of the clause; however, there may be instances where an Engineer is required to leave the site due to unforeseen circumstances, such as sudden medical exigencies, unauthorized absence/absconding, or other situations beyond the reasonable control of the BA. In such cases, where the BA has taken reasonable measures to ensure continuity of manpower, we kindly request TPSODL to consider providing an exemption from the applicable penalty.	1. Penalty to be applicable even if the early exit is due to reasons beyond the bidder's control. 2. There is no provisions are available. If replacement is arranged within notice period, relaxation may be considered.
7	Leave policy & penalties – Replacement Requirement	A suitable replacement must be arranged within 07 days of the professional's absence	We kindly request that a minimum mobilization timeline of 15 days may be considered for deployment of the selected candidate, as candidates may be required to serve a notice period with their existing employer. In certain cases, the notice period may extend beyond one month, which may impact the immediate availability of suitable resources. Accordingly, we request TPSODL to consider a minimum timeline of 15 days for mobilization, subject to the candidate's availability and notice period requirements.	No exception allowed. Bidder should replace the professional within 7days only.
8	Scope of Work – Uniform Requirement		We kindly request TPSODL to clarify whether the BA will be required to provide any specific winter uniform or winter protective clothing to the deployed engineers. This clarification will enable us to appropriately consider the associated costs while preparing our financial bid	This is not a winter uniform, this is a normal uniform which the professionals are wearing during their normal duty.

Sr. No.	Detailed Reference to TPSODL Technical Document. Please specify Document No / Clause No / Page No	Description as per Bid Document	Remarks - Query / Clarification	TPSODL Response
9	Safety Training Centre - Cost & Facility Clarification		Training Facilities: Please confirm the venue, infrastructure, equipment, training materials, and other facilities that will be provided by TPSODL for conducting the training programs. TPSODL Training Team Cost: Please clarify whether the TPSODL Training Team cost will be borne by TPSODL or is required to be included in the BA's quoted cost. Daily Refreshments & Fooding: Please clarify whether the daily refreshments, fooding, and other related expenses for the trainees/trainers during the training programs are to be arranged and borne by the BA or provided by TPSODL. Overall Training Cost: Please clarify which training-related costs, including facilities, training team, refreshments, fooding, and other associated expenses, are to be considered under the BA's scope and included in the quoted price, and which components of the training program will be provided or borne separately by TPSODL.	1. Yes, Training Facilities Cost will be borne by TPSODL 2. Trainer cost will be borne by Bidder. 3. Only the fooding cost during the training period will be borne by TPSODL. Other cost for the BA professionals will be borne by BA.
10		General	Last date and time of receipt of bids - 04th Sept 2026 upto 22:00 hours We would like to kindly request TPSODL an extension of one week to prepare & submit the competitive proposal.	As per Tender