

FORMAT B.2**Format for Commercial Pre-Bid Queries**

Tender No : TPSODL/-/-/---

Package Name: Rate Contract for-----

Bidder Name: M/s -----

Note : The said format to be used only for Commercial Pre-Bid Query. Any Technical Query has to be strictly in Format B.1 Format for Technical Pre-Bid Query and sent separately**Pre-Bid Query has to be sent in editable Excel file format only****Pre-Bid Query has to be sent through e-mail in TPSODL E-Tender System**

Sr. No.	Detailed Reference to TPSODL Tender Document. Please specify Document No / Clause No / Page No	Description as per Bid Document	Remarks - Query / Clarification	TPSODL Response
1	2	3	4	5
1	Page 14, Clause 7.1	Price escalation shall be 5% on YoY basis.	Can minimum wage escalation during contract tenure be considered beyond the 5% annual escalation cap?	No.Refer Post Award Contract Administration of Tender Document
2	Page 19, Annexure II	Scope of Work & SLA	Please provide the detailed SLA penalty calculation matrix including K-factor and deduction methodology.	Refer SOW/SLA of Tender Document
3	Page 19, Annexure I	Schedule of Items (Catering/Pantry)	Is there a defined reimbursement cap for food/raw material cost under pantry and canteen services?	No,However meal must be healthy ,less oily& tasty with presence of Seasonal Vegetables.
4	Page 8, Clause 2.1	TPSODL reserves the right to enhance the RC/PO value to the extent of 15%...	Under the 15% RC value enhancement clause, will rates remain firm or can they be renegotiated?	Prices shall remain firm
5	Page 17, Clause 9.1	Associate shall bear the entire responsibility... relating to coverage under statutory regulations.	In case of statutory changes (PF/ESI/GST rate change), will differential impact be reimbursed?	Yes,if the impact is only on employer's contribution
6	Page 11, Clause 3.7	The EMD as submitted... shall be liable for forfeiture in such event (Modification/Withdrawal). +1	What are the exact triggers for EMD forfeiture under this tender?	Failure of statutory compliances,repeat Non Adherence to Health safety complinaces ,repeat failure to serve tasty food as desired level, Engagement of deployed resources in criminal activities & Money laundering etc.
7	Page 18, Clause 22.2	TPSODL at its sole discretion may terminate the contract by giving 30 days prior notice.	In case of early termination without contractor default, will demobilization cost be reimbursed?	No
8	Page 16, Clause 6.4	Payment shall be released within 30 days from the submission of the bills.	Is payment strictly 30 days from invoice submission or from invoice approval date?	Yes.On submission of error free invoice
9	Page 11, Clause 3.3	All-inclusive prices offered shall be inclusive of all costs as well as Duties, Taxes and Levies...	Will GST be paid on actuals over and above quoted rates or is it to be included within the quoted price?	Refer Annexure I-Schedule of items.Price Calculation is mentioned
10	Page 8, Clause 2.0	Bids will be evaluated commercially on the overall lowest cost for all-inclusive Lot wise / GH wise.	Are price bids evaluated lot-wise independently or consolidated for overall L1 determination?	Refer Evaluation Criteria of Tender Document