

TP SOUTHERN ODISHA DISTRIBUTION LIMITED

Notification of Techno-Commercially Qualified Bidders

Tender number: TPSODL/OT/2024-25/053

Date: 09-04-2025

(Tender details: - Rate Contract of manpower services at call center and various customer services Office, TPSODL.)

This is to confirm that the following bidders have been techno-commercially qualified against the above-mentioned tender enquiry.

S/N	Name of Bidder	Qualified / Disqualified
1	M/s BPO Convergence Pvt Ltd	Qualified
2	M/s Data Ingenious Global Limited	Qualified
3	M/s Insight Customer Call Solutions Ltd	Qualified
4	M/s Mega Calibre Enterprises P Ltd	Qualified
5	M/s Quess Corporation-CONNEQT Business.	Qualified
6	M/s Tatwa Technologies Ltd	Qualified
7	M/s Techno Facility and Management Services	Dis-Qualified
8	M/s Famous Security Service	Dis-Qualified
9	M/s E Square System & Technologies Pvt Ltd	Dis-Qualified

Reason for disqualification of other bidders:

- a. M/s Techno Facility and Management Services: BA is an existing service provider for Housekeeping & pantry services at TPSODL. Inputs with respect to the BA performance for ongoing contract (Housekeeping & Facility management services) is not satisfactory. The performance on the job as well as on statutory compliances is not up to the mark. Considering the same, BA cannot be considered for qualification for critical services of call center basis TPSODL experience with the BA. Hence, Dis-Qualified in both Technically & commercially.
- b. M/s Famous Security Service and M/s E Square System & Technologies Pvt Ltd: Dis-Qualified as per TER & QR,
 - As per Customer services team, BA does not have call center and customer services experience in reputed companies, performance certificates.
 - Further, BA also not submitted the requisite order copies and performance certificate in line with tender QR requirement.

Notice for the qualified bidders:

This is to inform you that TPSODL is going to open the Price bids of the Tender No: TPSODL/OT/2024-25/053 on 09th Apr 2025.

Price bids shall be opened internally.

If required, Reverse auction will be conducted as per the management approval.

Regards

Prasad Rao, Procurement

TP SOUTHERN ODISHA DISTRIBUTION LIMITED
(A Tata Power and Odisha Government Joint Venture)

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Note-This document does not require signature