Consolidated Response to Technical Pre-Bid Queries Tender No : TPSODL/OT/2023-21/021

Package Name : Rate Contract for Door-to Door Collection and Disconnection of LT consumers in PAN TPSODL

Sr. No.	Detailed Reference to Tata Power Technical Document. Please specify Document No / Clause No / Page No	Description as per Bid Document	Remarks - Query / Clarification	TPSODL RESPONSE
1	2	3	4	5
1		As per present scenario WSHG's are doing collection activity in almost all Divisions under TPSODL.	Are they continue or not. If yes how the area will define. Please share the WSHG area and BA area. Disconnection squad will be operated in BA's area or total area ?	WSHGs will continue operation in "as is" situation. Please read point no 36 and 50 in Scope of Work (Annexure VII). Disconnection squad will be operated in total area.
2	Annexure V	Disconnection squad	No define in disconnection squad is pesron or group?	Disconnection Squad is a Group.
3		Disconnection squad	How many person will in one squad	Team composition is mentioned in Schedule of items under Schedule of Items (Annexure-I) S.No-2.
4	1.7 Qualification Criteria	The bidder should have Valid MV Electrical Contractor License issued by ELBO. In case bidder is not having this License, Bidder shall submit an undertaking that in case they are the successful bidder, same shall be obtained by them and shall be submitted to TPSODL	If Bidder have no MV License how he will meet the safety competency form.	Bidder must have MV License for participation. In case bidder is not having Valid MV Electrical Contractor License issued by ELBO License, Bidder shall submit an undertaking that in case they are the successful bidder, same shall be obtained by them and shall be submitted to TPSODL . Safety competency form submission is mandatory.
5	1.7 Qualification Criteria clause no II, page no 5	Bidder must have experience in Door-to- Door Collection / Enforcement/MMG/ handling 11kV AMC for consumer base of at least Twenty Thousand per month continuously for a period of at least one year. Experience in execution of disconnection activity of LT consumers is mandatory. Bidder must submit the Order issued from Power Distribution Utility in this regard	Sir we are Odisha MSME unit having experience in door to door billing, bill distribution, door to door consumer survey, we are carrying out all MMG activities in jeypore circle for last 2 years including MO vidyut /NSC connection of single phase and Three pHase including disconnection and removal of wiring and wiring of new service connection, we are carrying out work of DP structure 11 kv/33 kv and installation of metering cubicle We have sufficient experienced lineman having electrical license. Sir request you to please consider our experience	must submit the Performance certificate from the present User Department (From Head or Chief) specifically mentioning about the experience in execution of disconnection activity of LT
6	ANNEXURE VII Scope of Work (SOW) & Service Level of Agreement (SLA), Annexure IV page no 9	salary of recovery asscoiates metioned as unskilled	Salary of recovery associates/bill collector in other discoms are paid semi skilled salary. Please clarify	Please follow Annexure IV under Scope of Work which clearly mentions Minimum Qualification of Manpower to be engaged by BA.