

**FORMAT B.1****Format for Technical Pre-Bid Queries**Tender No **TPSODL/OT/2022-23/032**Package Name **SITC of Storage upgradation (7.68TB ALL FLASH SSD) at TPSODL**

Bidder :

**Note :** The said format to be used only for Technical Pre-Bid Query. Any Commercial Query has to be strictly in Format B2 Format for Commercial Pre-Bid Query and sent separately  
 Format to be used for query regarding Technical Pre-Qualification Requirement, Safety Pre-Qualification Requirement, Technical Set of Document

**Pre-Bid Query has to be sent in editable Excel file format only****Pre-Bid Query has to be sent through e-mail in TPSODL E-Tender System**

Sr. No.	Detailed Reference to TPSODL Technical Document. Please specify Document No / Clause No / Page No	Description as per Bid Document	Remarks - Query / Clarification	TPSODL Response
1	2	3	4	5
1.	7 Post Award Contract Administration / 7.3 Payment Terms: Page No-12	7.3 Payment Terms: Post submission of an error-free and verified invoice (s) from EIC, payment shall be released. Business Associate (BA) shall submit the Bills/ Invoices in original in the name of TP Southern Odisha Distribution Limited (TPSODL), duly certified by authorized officer of TPSODL, to Invoice Desk and same shall be paid within 45 days from date of receipt of invoice at TPSODL's end.	We request you to kindly amend this clause as: Post submission of an error-free and verified invoice (s) from EIC, payment shall be released. Business Associate (BA) shall submit the Bills/ Invoices in original in the name of TP Southern Odisha Distribution Limited (TPSODL), duly certified by authorized officer of TPSODL, to Invoice Desk and same shall be paid within <b>30 days</b> from date of receipt of invoice at TPSODL's end.	Payment terms shall be as per tender
2.	ANNEXURE VII / SCOPE OF WORK AND SERVICE LEVEL AGREEMENT / 7. Delivery Time Page No-21	The devices should be delivered within 8-10 weeks from order issuance date and installation of the same should be done in one week from the date of intimation. (Client will intimate date to bidder for installation of equipment's).	We request you to kindly amend this clause as: The devices should be delivered within <b>10-12 weeks</b> from order issuance date and installation of the same should be done in one week from the date of intimation. (Client will intimate date to bidder for installation of equipment's).	Delivery 10-12 weeks
3.	14.7 Support beyond the Guarantee Period	The Associate shall ensure availability of spares and necessary support for a period of at least 10 years post completion of guarantee period of equipment supplied against the contract.	Presently the OEMs are supporting the said product till 2026 Aug. Usually hardware products are supported for 5-7 years as per OEM policy only. Spare part availability / support is announced post declaration EOL ( End of Life) and with announcement of EOSL ( End of Support Life). The OEMs cannot guarantee the availability of parts for 10 years post completion of warranty which is in this case 2026. For 880F the EOL has not been declared. So we request you to kindly amend the clause as:	consider as EOL /EOS as declared by OEM