

FORMAT B.1**Format for Technical Pre-Bid Queries**Tender No **TPSODL/OT/2021-22/081**Package Name **Rate Contract for Supply of Teams Compatible IP Phone at TPSODL**

Bidder :
 Note : The said format to be used only for Technical Pre-Bid Query. Any Commercial Query has to be strictly in Format B2 Format for Commercial Pre-Bid Query and sent separately
 Format to be used for query regarding Technical Pre-Qualification Requirement, Safety Pre-Qualification Requirement, Technical Set of Document
Pre-Bid Query has to be sent in editable Excel file format only
Pre-Bid Query has to be sent through e-mail in TPSODL E-Tender System

Sr. No.	Detailed Reference to TPSODL Technical Document. Please specify Document No / Clause No / Page No	Description as per Bid Document	Remarks - Query / Clarification	TPSODL Response	Reply by Contract Team	Bidder's Name & Contact Details
1	2	3	4	5	6	7
1	Annexure-ii - SLA	Insurance of all equipment from manufacturer's site till installation, commissioning, handing over and user acceptance will be done by the bidder	Transit insurance is valid till delivery of product at TPSODL location and after that no insurance will claim as confirmed by OEM . If physical damage or stolen will happened at TPSODL premises then who will be responsible for that.		Till commissioning of item, responsibility of Bidder	
2	Page 14	The unit price with GST as mentioned in Annexure-I, is landed price FOR TPSODL and Inclusive of Transit Insurance & Packing and Forwarding Charges and shall be inclusive of the unloading and stacking at TPSODL. Exact delivery location shall be specified in the Release Order.	As per annexure-1 only the product price has to quote in the line item or the total price including installation, commissioning & transportation.	yes		
3	Page 5, clause no 1.7	qualification criteria	whether bidder can produce the performance certificate and order copy of OEM or not	Please provide		
4	Page 20,	powerful set of features	As per the requirement colour LCD screen size will be exact 4.3" or deviation is applicable	no change		
5			Is the OEM must be belongs to make in india or else any country product is applicable.	The product shouldn't be banned by MOP		
6	Page 18, sl no. 20	Drawings/Documents mentioned in Sr no. 18 of the specification	But no sr. no 18 of the specification is there	Not applicable		
7	Annexure VII	4.3" color LCD screen	Each OEM has their own way of calculation of dimension. We suggest to keep standard 4 inch colour display and more	No Change		
8	Annexure VII	Unit dimension	It should be generalised, Each product has its own dimension	No Change		
9	Annexure VII	MS Teams phone system license	Details are not mentioned in the Tech specs Please specify which type of licenses are you planning to adopt Phone system license comes with following package Microsoft O365 E5 Microsoft O365 E3 Plus	We already O365 E1 Licenses. We need to have add on license of Phone system.		
10	Page 4, clause no 1.3 (f)	Date & Time of opening technical bids & EMD (Envelope-1 & 2) is mentioned 28.12.2022, 18:00 Hrs onwards	Date 28.12.2022 seems to be wrongly mentioned. Kindly confirm.		Extension date will be published	
11	Page 7, clause no 3.1 Bid submission	The EMD has to be strictly in the format as mentioned in General Condition of Contract, failing which it shall not be accepted and the bid as submitted shall be liable for rejection	EMD format is not shared in the Tender document		Please ref GCC - Annexure-A for EMD BG and Annexure G for NEFT/RTGS	
12	Page 8, clauseno 3 SECOND PART: "TECHNICAL BID" sl no g)	Quality Assurance Plan/Inspection Test Plan for supply items (if applicable)	Whether any format is available in which we have to submit the report , if yes then share the same.	Not applicable		
13	Page 7, clause no 3.1 Bid submission	EMD shall be valid for 210 days	but again in clause 3.8 it's mentioned that BG shall be valid for 120 days		Please accept for 210 days.	
14	Page 35, last paragraph	"Before raising the call for pre-dispatch final inspection and testing, the Associate shall conduct all the tests—type tests, routine tests etc-as specified in the contract document and submit copies of the test certificates to TPSODL along with the inspection call, for scrutiny of TPSODL	share the format of type test and routine test		Please submit the test reports as per IS / Specifications	
15	Page no-14-Schedule of Items-MS Teams Native Support IP Phones as per the Spec & O356 Phone system License.		For O365 Phone System License need to published a separate Tender. TPSODL having a Microsoft Account and Taking services directly, O365 phone system License also is a Microsoft services , so kindly request you to please publish the separate tender for this.	Please quote for pricing Purpose We will decided the same at the time of order		
16	Page no-12-7.1 SCC (Delivery)- Delivery period shall be 45 days from date of receipt of release order.		Delivery period shall be 90 days from date of receipt of release order. Due to huge shortage of semi-conductor , the supply is badly effected , so request you please change the clause.	Agree		
17	Page no-12-7.3 (Payment Terms)- The payment shall be released within 45 days from the date of submission of certified bills/invoices.		The 80 % Payment shall be released Against Delivery withing 30 days, Balance against Installation and Commissioning. Partial Amount against delivery is Normal Norm for larger participation. Installation can delay due to various reasons .		Payment terms shall remain same as per tender enquiry.	