Tender Enquiry No- TPSODL/OT/2022-23/013

Tender Subject – Rate Contract for Revenue Collection at TPSODL.

Clause 1.3: Revised Calendar of Event shall be as follows:

(a)	Date of sale/ availability of tender documents from TPSODL Website	From 19.04.2022 onwards	
(b)	Last Date of receipt of Tender Fee	27.04.2022 18:00 Hrs	
(c)	Last Date of receipt of pre-bid queries, if any	05.05.2022 18:00 Hrs	
(d)	Date and Time of Pre-Bid Meeting	04.05.2022 17:30 Hrs	
(e)	Last Date of Posting Consolidated replies to all the pre-bid queries as received	10.05.2022 18:00 Hrs	
(f)	Last date and time of receipt of Bids	21.05.2022 17:00 Hrs	
(g)	Date & Time of opening technical bids & EMD	21.05.2022 17:00 Hrs Onwards	

- Responses of few Prebid queries and details mentioned are hereunder:

S.No.	Reference	Existing Clause	New Clause
1 SoW & SLA /		Table 1: Targets for	Revised Table 1 is enclosed as
Page No.50		Revenue Collection	Annexure I to this document.
2 SoW & SLA /		The existing and upcoming	As per the directive from
	Clause 14 / Page	SHG engaged will be paid	Government of Odisha,
	No.39	not less the rate fixed by	Department of Energy vide No.
		Govt. of every successful	8588 dated 09.09.2021, SHGs/
		receipt per consumer	WSHGs engaged for Collection
			Activities must be paid minimum
			Rs. 10/- for every successful
			collection per consumer
3	Page no 59 &	75 GSM Pre-Printed Paper	75 GSM Normal Paper (quality to
	Point No. 3 (i)	(quality to be shown to HQ	be shown to HQ before
		before procurement)	procurement)
4	SoW & SLA /	Business Associate is	Business Associate is responsible
	Clause 3 /Page	responsible for providing	for providing sufficient quantity of
	No.39	sufficient quantity of Mobiles	Mobiles & SIMs with Impact
		& SIMs with Impact	Bluetooth printers, Normal paper
		Bluetooth printers, pre-	roll and sufficient monthly internet
		printed paper roll and	data pack as well as suitable
		sufficient monthly internet	GPRS connectivity available in
		data pack as well as suitable	allocated area for Collection works
		GPRS connectivity available	as well as required Power Bank
		in allocated area for	and hardware for upload/download
		Collection works	

5	SoW & SLA / Clause 7 /Page No.40	as well as required Power Bank and hardware for upload/download data to/from Mobile phones to meter readers. The penalty and incentive will be applicable from 2nd month and onwards.	The incentive shall be applicable from 01st month and onwards and penalty will be applicable from 3rd month and onwards for the engaged BAs through this tender.
6	SoW & SLA / Clause 41 /Page No.43	Identity Card, Bag (One) with logo shall be issued to all Bill Collectors of the Business Associate(s) to induce the feeling of belongingness & to build trust amongst consumers. ID cards provided to Bill Collectors /supervisors must be duly signed by the TL/ or equivalent authority of concerned division/BA Legal Cell at HQ and the Authorised signatory of the Business Associate so that they may not face any difficulty in carrying out the works as per the requirement of this tender.	Identity Card, Bag (One) with logo shall be issued to all BA Personnel of the Business Associate(s) to induce the feeling of belongingness & to build trust amongst consumers. ID cards provided to Bill Collectors / supervisors must be duly signed by the Project In-charge of the Business Associate so that they may not face any difficulty in carrying out the works as per the requirement of this tender.
7	SoW & SLA / Clause IV /Page	New Clause	6. Wrong Remark captured for Consumer Denial Reason –
	No.53		Penalty Rs. 100/- per case
8	Annexure I	New Line Item	Please refer Annexure II of this document.
9		Minimum Wages & Category of Bill Collectors	Please refer Annexure-III

Annexure I

Division	Average Monthly Billing (Rs-Crs.)	Target from Current Assessment / Demand (Rs-Crs.)	Live Arrears (RsCrs)	Target from Live Arrears (RsCrs)	Total Target Collection (RsCrs.)
	A	В	С	D	E = B + D
BERHAMPUR I	5.08	3.45	36.18	0.18	3.63
BERHAMPUR II	4.95	3.36	16.55	0.08	3.45
BERHAMPUR III	2.73	1.86	10.17	0.05	1.91
GANJAM NORTH	3.16	2.15	79.24	0.59	2.74
PURUSOTTAMPUR	3.08	2.09	83.53	0.63	2.72
HINJILICUT	2.46	1.67	63.32	0.47	2.15
ASKA I	1.53	1.04	30.15	0.15	1.19
ASKA II	1.63	1.11	56.5	0.28	1.39
DIGAPAHANDI	2.68	1.82	39.85	0.20	2.02
BHANJANAGAR	3.33	2.26	44.55	0.22	2.49
BOUDH	2.59	1.76	117.82	0.88	2.64
PHULBANI	3.67	2.49	89.98	0.67	3.17
JEYPORE	3.49	2.37	100.75	1.01	3.38
KORAPUT	2.68	1.82	45.53	0.23	2.05
MALKANAGIRI	3.44	2.34	170.06	2.38	4.72
NABARANGPUR	5.71	3.88	243.89	3.76	7.64
RAYAGADA	4.45	3.02	109.22	0.82	3.84
GUNUPUR	1.85	1.26	21.93	0.11	1.37
PARLAKHEMUNDI	3.29	2.24	55.93	0.28	2.52
Grand Total	61.8	42	1,415.13	13.00	55.00

Annexure II

S.No.	Item	Item Detailed Description	Qty
4a	Manning Fuse Call Centre (FCC)	"Deployment of 2 Manpower at Fuse Call Centres (FCC) with a. Mobile (two) b. Printer (two) c. 2-Wheeler (one) with Fuel Cost (approx. 2000 Kms)	

Note: i. Revised price Bid format for each Division is attached separately.

ii. These Manpower will be paid on monthly basis by TPSODL and their performance will be considered under BA overall performance. In case the performance of these manpower is not up mark, then TPSODL will ask Business Associate to remove the manpower without any further notice.

Annexure-III

Category of Manpower to be engaged by Business Associate					
S NO. Manpower Type		Education	Manpower Categoty		
1	Divisional Project In Charge	B.E./ B.Tech Electrical	Highly Skilled		
2	Supervisor in each Section	Diploma / Graduate	Skilled		
3	Bill Collector	Minimum 10th Standard Pas	Semi-Skilled		
4	Cashier Cum Accountant	Any Graduate	Skilled		
5	Key Punching Operator (KPO)	Minimum 10th Standard Pass	Semi- Skilled		

Rest other terms & Condition of tender shall remain unchanged.

Regards,

Sumit Kumar | Contracts

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Note-This document does not require signature