

Tender No: TPSODL/OT/2021-22/056				
Package Name: Rate Contract for Meter Data Downloading through CMRI & Non CMRI, bill printing, bill distribution and site verification of Permanent Disconnected Three Phase Consumers				
Reply to Technical and Commercial Pre-Bid Queries				
Sr. No.	Detailed Reference to TPSODL Technical Document	Description as per Bid Document	Remarks - Query / Clarification	TPSODL Response
1	2	3	4	5
1	1.7.2 (Page No. 06)	The bidder should have experience in electrical works like Three Phase Meter Data Downloading through CMRI in any power distribution utilities during last 3 years	Please amend as, The bidder should have experience in electrical works like Three Phase Meter Data Downloading through CMRI and <b>ANALYSIS of Meter Data</b> in any power distribution utilities during last 3 years	No Change. RFP condition Prevails.
2	2.0 (Page No. 08)	TPSODL will award maximum 2 Circles among Aska, Berhampur, Berhampur City, Bhanjanagar and Rayagada or / and Two Divisions among 4 Divisions of Jeypore Circle to a single bidder. However, TPSODL shall reserve the right to decide the no. of Circles / Divisions and allocation of the particular Circles / Divisions to a respective BA while awarding the Contract	Please remove this clause, as area and no of consumers in 02 circles are very less and not viable for execution.	No Change. RFP condition Prevails.
3	Scope of Work(Point No, 07) (Page No. 25)	Meter Software shall be provided by the Bidder.	As Meter softwares are sole property of Meter Manufacturer and not for sale in open market. They provide it to Power discoms only. In all tenders of other states too, meter software is the liability of the tendering authority	No Change. RFP condition Prevails.
4	Scope of Work(Point No, 14) (Page No. 26)	Data shall not be dumped or copied in other systems without written permission of TPSODL.	As all the agencies shall use their own software, the application and data shall be hosted on agencies server. So please remove this clause.	No Change. RFP condition Prevails *Agencies can use their own server, after TPSODL written permission
5	Scope of Work(Point No, 16) (Page No. 26)	In case of PL (Premise Locked), NM (No meter), DC (Disconnected), SP (Sealed Premise), Meter Height (MH) and Consumer Refusal cases, 50% of the payment of OK case will be given on providing required Photographs. No payments shall be made against obstacle/address not found/not read cases, Meter Not Accessible etc.	This clause will surely increase the amount of manual meter reading, as there is no control of agencies on PL/DC/SP/MH cases, all these cases are pertaining to discom's end, so 100% payments shall be released for such cases	No Change. RFP condition Prevails.
6	Scope of Work(Point No, 20) (Page No. 26)	In case of Premises Locked (PL) two notices have to be pasted at prominent place on the premises and required information as given in protocol and reason for PL to be checked from neighbors and to be filled in the protocols and photographs of the locked premises, notices etc to be submitted along with the protocols and copy of notice with in stipulated time. Calling response sheet against all the PL cases to be provided in next 3 days of visiting the case	Please specify, who shall provide the notices/ cost of notices and is there any additional payment for such cases or 100% payments shall be made against such cases?	This cost has to be built in by bidder in Price Bid. No separate line item for this exists. Hence no change required in RFP.

7	1.7 Qualification Criteri Page 6	1.7.2 QC : Note- Similar works comprises of works which includes CMRI data downloading works as part / component / line item of total Order Awarded Value during last three years.C5	1) Experience in 3ph Wc,DTMeter,FeederHT Meter installation.2) Complete WC 3pH survey work of consumers of all 4 DISCOMS of Odisha,3) Entire Billing and Instalation done through our own MOBILE APPLICATION with our own servers as backup.4) Real time Data,5)We also have experience in Ph1 billing,substation maintenance and 1Ph MoBidyut work experiance. ARE WE ELIGIBLE TO PARTICIATE AS WE MEET ALL BILLING REQUIREMENTS EXCEPT EXPERIANCE BY CMRI. WE ARE READY TO GIVE UNDERTAKING AND DEMONSTATE OUR MOBILE APP IT ADVANTAGE IN COLLECTING DATA AND ANALYTICS .	RFP conditions need to be complied.
8	1.7.6 Qualification Criteri Page 7	Bidder must have own printing facility within CIRCLE / DIVISION area. Self undertaking with complete address of printing facility has to be submitted along with the bid. Alternatively, bidders not having the printing facility may also participate and require to submit an undertaking with the bid "to open such printing facility in the Circle / Division allocated / awarded."	We have tie up with reputed printers who can do required printing work as per WO.We can give undertaking confirming meeting all printing requirements as per schedule and rule.	Bidder is supposed to have its own printing facility. Sub contracting of printing is not allowed
9	1.7. Qualification Criteri Page 7	1.7.5 Bidder should have minimum 100 numbers manpower (on roll or fixed rolls) as on date of submission of bid. Self-undertaking of the same has to be submitted along with the bid.	We operate by need based recruitment through highly reputed HR firms of national prominence meeting all technical qualifications and regulatory requirements.We have operated through different manpower strength varying from 240 to 78. Our last projects of maintenance workof SS abd Spot Billing manpower requirement was 112. These projects were completed by SEPT 2021. We have cleared all salary dues and EPF and ESI.	No Change. RFP condition Prevails.
10	Penalty (Point no.02), Consumer Not billed (Page No. 27)	Consumers No Billed	Please Clarify if these are only cases where no billing has been done, if provisional or average billing is done on consumers, those consumers shall not be the part of this	No Change. RFP condition Prevails.
11	Penalty (Point no.03), (Page No. 27)	Consumers Billed on Provisional Basis	As per our current experience, approx. 30% of total consumers are billing on provisional basis reasons well known to TPSODCL, this penalty must be relaxed upto 30% of consumers	No Change. RFP condition Prevails.
12	Incentives (Page No. 29)	Incentives	Incentives offered are very less, approx. equals to CMRI charges of 01 consumers, please revise the same	No Change. RFP condition Prevails.
13	Point No. 08, Page No. 28	For delay of each day and part thereof from the completion schedule specified in the contract, 1% of contract value corresponding to unexecuted work will be imposed till the executive of complete work.	Please clarify 1% of tender cost on monthly invoices or in total.	<b>Amended as:</b> For delay of each day and part thereof from the completion schedule specified in the contract, <b>1% of monthly invoice value</b> corresponding to unexecuted work will be imposed till the executive of complete work.
14	Point No. 06, Page No. 31	Software development/arrangement for printing of electricity bills and all other kind of printing. The Business Associate has to develop software at his own cost for printing of all kinds of printing through VDP. The software modification will be the continuous part as per the requirement of TPSODL and will be done as per the SLA agreed upon	It is requested to deploy single software for all agencies in field, as different softwares may have different operating systems/limitations.	No Change. RFP condition Prevails.

15	2.0 Evaluation Criteria	<p>Evaluation Criteria • The bids will be evaluated technically in compliance to tender terms and conditions • Bidders has to mandatorily quote for all 06 Circles and each line item of the BOQ. Failing to do so, TPSODL may reject the bids. • The bids will be evaluated commercially on overall all-inclusive lowest cost of each Circle (Aska, Berhampur, Berhampur City, Bhanjanagar and Rayagada) separately and Each division of Jeypore Circle (Jeypore, Nabrangpur, Malkangiri and Koraput) separately ,as calculated in Schedule of Items</p>	Can we give preference for specific Circle or Division	<b>No Change. RFP condition Prevails.</b>
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