

Tender No : TPSODL/OT/2021-22/060				
Package Name:-Rate Contract for Meter Installations and Meter Data Downloading.				
Reply to Technical and Commercial Pre-Bid Queries				
Sr. No.	Detailed Reference to TPSODL Technical Document. Please specify Document No / Clause No / Page No	Description as per Bid Document	Remarks - Query / Clarification	TPSODL Response
1	2	3	4	5
1	schedule of items sr no 1	Installation of 1 phase energy meter with / without meter box.	In this activity do we have to just install the meter removal of old meter is required or not?	Removal of meter is not included in Installation of meter.
2	schedule of items sr no 2	Replacement of 1 phase energy meter with / without meter box.	In this activity do we have to just install the meter removal of old meter is required or not?	Removal of meter is part of replacement of meter.
3			Another possibility is that our team reached the consumer premises and found that the case is a "duplicate billing case" then how we will charge our team efforts in our monthly invoice.	Refere Tender document
4			Another possibility is that our team reached the consumer premises and found that the case is a "duplicate billing case" then how we will charge our team efforts in our monthly invoice.	Refere Tender document
5			If our team reached the consumer premises for meter installation and found that it is the DC case and the old meter is non traceable, House Lock case and consumer refuse to install the new meter? how we will charge our team efforts in our monthly invoice	Refere Tender document
6			Please clarify that we have to replace meter at the same places where old meters are fixed. In case of meter is inside the room do we have to shift to outside at accessible place. Incase meter is installed at inaccessible height do we have to bring down to 5 ft height at eye level	1-Replacement of meter, in general to be done at the same place. 2-In case, meter to be fixed at a different location i.e. from inside to outside the premises, it will be considered under installation of new meter and removal of old meter. 3-In case there is just an adjustments of heights, it will be considered under installation of meter.
7			If our team reached the consumer premises for meter installation and found that it is the DC case and the old meter is non traceable, House Lock case and consumer refuse to install the new meter? how we will charge our team efforts in our monthly invoice	Refere Tender document
8			If our team reached the consumer premises for meter installation and found that consumer no and account no is not matching with actual consumer. how we will charge our team efforts in our monthly invoice	Refere Tender document
9			If our team reached the consumer premises for meter installation and inspite of best efforts consumer location is not traceable. how we will charge our team efforts in our monthly invoice	Refere Tender document
10	schedule of items sr no 39	Data downloading of Meter data after opening of meter box seals and thereafter resealing it.	the cmri along with software will be provided by you?	No
11	Installation of 2C*4 sq mm armoured, Cable O/H (Length 7M-30M)	Stringing, sagging of armoured service cable size 2CX 4 sq mm with length between 7m to 30m including installation of saddle, fastener for support and connection at pole / LT network with thimble.	Do we have to remove old damaged wire under this scope?	Yes
12	2.2.5 BA compliances for daily activities	Capturing clear photographs of all meters installation cases and return (not executed) cases due to constrains at site	Do we have to take photographs all meter installations or for non executed case only? If yes we have to take just 2 photographs like old meter and new meter or any other photo is also required? Please clarify	Yes, at least four from different positions.

13	clause no 1.7.3 of PQR	The bidder should have experience in electrical works like Three Phase and Single-Phase Meter Data Downloading in any power distribution utilities during last 4 years	In the tender major activities is electrical wiring, meter removal, meter replacement. The experience in data downloading should not be required. Because in single phase meter the reading is taken manually not through optical port.	Refere Tender document
14	1.7.3	The bidder should have experience in electrical works like Three Phase and Single-Phase Meter Data Downloading in any power distribution utilities during last 4 years.	we have the experience in electrical works like single phase and three phase meter installations and replacement works in last three 4 years. can we qualify ?	Refere Tender document
15	Annexure-II,Clause No-1(1), Page No-72	Meter Installation Services (including Meter Testing and Modem Installation / rectification)	This is applicable for new meter installation or replacement of old meter, also clarify if meter installed sucesfully but at the time of installation modem not available and modem installed in 2nd or any day then charges may be seprate or not. Also clarify if meter installed sucessfully and then required rectification or testing then charges will be paid or not.	Only Modem installation charges are separate. Modem rectification charges are separate. Meter Testing charges are separate.
16	Annexure-II,Clause No-1(2), Page No-72	Site Survey and Special Meter Reading.		
17	Annexure-II,Clause No-1(3), Page No-72	Data downloading of meters and modem troubleshooting.		
18	Annexure-II,Clause No-2.1(1), Page No-72	Installation / Replacement / Removal / Reconnection / Shifting of meter with or without service cable (any Size) as per the requirement within Performance Assurance Timeline. (Single Phase Meter, Three Phase Whole current Meter, LT CT and HT CT Meters with required metering accessories). Scrap material has to be returned back to central store within 3 days.	It is not possible in Bhanjanagar, Rayagada and Jeypore to return scarp material with 3 days as the area distance is huge from center store. Please ammeand this for 15 days.	As per Tender documents.
19	Annexure-II,Clause No-2.1(5), Page No-72	BA will have to receive material from stores on biweekly basis for execution of the cases. Currently five stores are operational. one each at Berhampur, Bhanjnagar Phulbani, Jeypore and Rayagada	It will be specifcily as per the circle as the disctanse is huge from circle to each store.	Yes.
20	Annexure-II,Clause No-2.2.2(d), Page No-75	4 wheeler vehicles should not be more than 2 years old and should not have run more than 50000 KM at the start of contract.	It should be 4 year and 80000km.	As per Tender documents.
21	Annexure-II,Clause No-2.2.2(g), Page No-75	For sites where mass meters are to be replaced without cable activity, BA may provide combination of 4 wheeler vehicles and bikes for performing metering activities. Bikes should not be more than 2 years old and should not have run more than 20000 KM at the start of contract.	Please define a single bike team manpower for mass replacemnet of Single phase replacement without cable replacement.	As per Tender documents.
22	Annexure-II,Clause No-2.2.4(b), Page No-75	EIC will intimate BA to deploy number of teams as and when required.	One month given for team deployment as new team required tranning as well area for smouth working	As per Tender documents.
23	Annexure-II,Clause No-2.2.4(f), Page No-75	Monthly targets will be intimated to the BAs one week in advance as per requirement and BAs capability. Targets will be signed mutually by both BAs and EIC.	Conumer list once shared not to be changed in any manner without completion or return by BA with remark.	As per Tender documents.
24	Annexure-II,Clause No-2.2.7(a), Page No-77	The Agency shall ensure daily submission of filled protocol sheets of all type of activities, for all the jobs completed during the day, at MMG/MRT Division office or other suggested TPSODL location on same day of execution.	It will not possible because many area in remote location like Bhanjanagar and Rayagada . It require atleast two working days.	As per Tender documents.

25	Annexure-II, Clause No-2.2.7(b), Page No-77	Bidder to arrange sufficient manpower for punching of protocols in system on next day of execution of work. Movement of protocols to data centre (where Protocol Punching operators will be sitting) and after punching to record room (where all protocol will be kept for record) will be in scope of BA. BA to arrange for required no of computers, internet connections for punching of same. This KPO will be stationed at Division office.	It will not possible because many area in remote location like Bhanjanagar and Rayagada . It require atleast two working days.	As per Tender documents.
26	Annexure-II, Clause No-2.6(2.6.1(1)), Page No-78	Return of removed meters / material at scrap store beyond one week.	It is not possible in Bhanjanagar, Rayagada and Jeypore to return removed material/material in scarp sote with 3 days as the area distance is huge from center store. Please ammeand this for 15 days.	As per Tender documents.
27	clause no 1.7.1 of PQR	Qualification criteria The bidder should have average annual turnover of Rs.8 Cr. in any of the last three years out of FY 17-18, FY 18-19, FY 19-20 and FY 20-21. Audited balance sheet, profit and loss account and auditors report from the statutory auditors of the company required.	you have asked experience for meter installation of 10000 meters whereas you have asked average anuual turnover of Rs 8 crores. With respect to meter installation experience the turn over is very high. Request you to please reduce turnover from Rs 8 crores to Rs 5 crores.	No Change. RFP condition Prevails.
28		BA to take appropriate Special Covid Insurance policy from a reputed insurance agency prevailing in the market so that all the BA employees are covered under the purview of ₹ 5,00,000/- compensation, in case of death due to Covid -19	Now covid cases is minimized do we require to take covid policy in the present scenario?	No Change. RFP condition Prevails.
29	6.3.1 Statutory Deductions	For consumption of TPSODL's Water and Electricity by Associate for execution of Contract, Associate shall pay 0.5% & 1.0% respectively of contract value and it shall be deducted from the running bills.	In meter replacement activity consumption of water and usage of electricty is not required? Do we have to pay this?	Not Applicable for this tender